



Wed, Sept 25	
5:00 p.m. – 7:00 p.m. Room: Beachside Ballroom	Joint Council Member Welcome Reception
Thur, Sept 26	
7:45 a.m. – 8:25 a.m. Room: South Seas ABE	Joint Leadership Council Networking Breakfast
8:25 a.m. – 8:30 a.m.	Break
8:30 a.m. – 9:45 a.m. Room: Jasmine E	<p><b>Welcome, Introductions, &amp; Group Sharing</b> Christi Taylor, MD, Chief Quality Officer and Director of Population Health, The Iowa Clinic &amp; Chair, AMGA Quality Leadership Council</p>
9:45 a.m. – 10:15 a.m. Room: Jasmine E	<p><b>Building Clinical Guidelines From The Ground Up</b> Scott Hines, MD, Chief Quality Officer, Crystal Run Healthcare</p> <p>Over the past 8 years Crystal Run Healthcare has been using the process of variation reduction to increase awareness of, and adherence to, evidence based clinical guidelines. During this presentation you will learn how a strategy that focuses on engaging front line physicians to explore variations in care can lead to standardization, better quality, lower cost, and more engaged physicians. This process has led to the development of over 100 clinical guidelines that are available on the intranet for our providers to utilize at the point of care.</p>
10:15 a.m. – 10:45 a.m. Room: Jasmine E	<p><b>Roundtable Discussion</b></p> <ul style="list-style-type: none"> <li>• What is the process that your organizations is following to develop evidence based practice guidelines?</li> <li>• How is your organization determining the degree to which your providers are adhering to best practice guidelines?</li> <li>• What is your organization doing to reduce variation of care?</li> </ul>
10:45 a.m. – 11:00 a.m.	Break
11:00 a.m. – 11:30 a.m. Room: Jasmine E	<p><b>Engaging Specialists in VBC*</b> Ashish D. Parikh, MD, Senior Vice President, Medical Affairs and Quality &amp; Kerry S. LeBenger, MD, FAAAAI, FAAAAI, Chief Medical Officer, Summit Medical Group</p> <p>Most medical groups have well-strategies to support Primary Care Physicians in delivering high-value, high-quality care. There has been far less focus on Specialists who share in the care of attributed populations. In this</p>

session, we will share how Summit Medical Group converts Specialists into Value-Based Care believers by appealing to their hearts, heads, and wallets.

**11:30 a.m. – 12:00 p.m.**  
**Room: Jasmine E**

### **Roundtable Discussion**

- Do you think engaging specialists is important for you to be successful in VBCs? Or is relying on PCPs adequate?
- How can procedural specialists like surgeons impact VBC performance? How can we engage them in delivering high-value care?
- How do you balance the need to increase revenue with the need to keep total cost of care down?

*12:00 p.m. – 12:55 p.m.*  
*Room: South Seas ABE*

*Joint Leadership Council Networking Lunch*

*12:55 p.m. – 1:00 p.m.*

*Break*

**1:00 p.m. – 1:50 p.m.**  
**Room: Jasmine E**

### **Lightning Round: Engaging Physicians to Lead Change\***

1. Kate Koplan, MD, Chief Quality Officer, The Southeast Permanente Medical Group
2. Karen Kramme, RN, MBA, CPHQ, Director of Quality and Care Management, & Barbara Hodne, DO, FAAFP, Associate Quality Director, The Iowa Clinic
3. David Overton, RN, CCM, FACHE, Vice President, Quality, University HealthCare Alliance - Stanford HealthCare
4. Gena Tadych, RN, Director, Quality and Practice Transformation & Christina Yantsides, MPH, Practice Transformation Consultant, Physician Care Alliance
5. Nancy Yu, MD, Chief Clinical Transformation Officer, Southwest Medical Associates, Inc.
6. John Gisla, MD, Medical Director, Quality and Population Health, Mercy Medical Group (CA)
7. Julie Wall, RN, MBA, FACMPE, System Vice President-Quality & Patient Safety, Benefis Hospitals
8. Leong Koh, MD, Vice President, Quality, Care Experience, and Patient Safety, Northwest Permanente, P.C.

**1:50 p.m. – 2:30 p.m.**  
**Room: Jasmine E**

### **Hot Topics**

During this session, attendees will be able to raise any topics they would like to discuss with the other Council members attending. Attendees will be surveyed ahead of time for starter topics.

*2:30 p.m. – 2:35 p.m.*

*Break*

**2:35 p.m. – 3:05 p.m.**  
**Room: Jasmine E**

### **Ethnic Variation in Care\***

Michael Charles, MD, FAAFP, Medical Director, Clinical Effectiveness, Sentara Medical Group

Outcomes for colorectal cancer screening, cancer screening, blood pressure control, and diabetic control vary across the nation depending on the ethnicity of the patient. Sentara separated out quality reports by ethnicity and also noted some variation in results by ethnicity. This talk will summarize the national and Sentara variations and discuss the initiatives that Sentara has put into place to improve these discrepancies.

**3:05 p.m. – 3:35 p.m.**  
**Room: Jasmine E**

**Roundtable Discussion**

- Does your medical group look at its data by ethnicity?
- Do you adjust your Health Maintenance and BPA's by ethnicity?

*3:35 p.m. – 3:40 p.m.*

*Break*

**3:40 p.m. – 4:30 p.m.**  
**Room: Jasmine E**

**Quality/Care Coordination/Pop Health Team Organization, Reporting, and Budgeting\***

Kim Herner, MD, Chief Quality Officer, Valley Medical Center & Edward Yu, MD, Chief Quality Officer, Palo Alto Medical Foundation

During these presentations, learn how two groups approach population health. Topics to be discussed into framework, infrastructure, and vision. You'll get a chance to hear the strengths and improvement opportunities these groups are facing while deducing ways you can develop or fine-tune your own back home.

**4:30 p.m. – 5:00 p.m.**  
**Room: Jasmine E**

**Roundtable Discussion**

- What are the strengths and weaknesses of your current organization structure to support population health management?
- What are the metrics you use to show impact of your population health program?

**5:00 p.m.**  
**Room: Jasmine E**

**Adjournment**

Christi Taylor, MD, Chief Quality Officer and Director of Population Health, The Iowa Clinic & Chair, AMGA Quality Leadership Council

*5:00 p.m. – 8:00 p.m.*  
*Room: South Seas ABE*

*IQL Welcome Reception*

*\* Maximize your networking by sitting at a new table with new people at the start of this session*

SAVE THE DATE: Next Quality Leadership Council Meeting – Wednesday, March 25, 2020 in San Diego, CA