



Wed, Sept 25	
5:00 p.m. – 7:00 p.m. Room: Beachside Ballroom	Joint Council Member Welcome Reception

Thur, Sept 26	
7:45 a.m. – 8:25 a.m. Room: South Seas ABE	Joint Leadership Council Networking Breakfast
8:25 a.m. – 8:30 a.m.	Room Break
8:30 a.m. – 9:30 a.m. Room: Explorers Boardroom	Welcome, Introductions, & Group Sharing Sharon Quinlan, MS, MBA, RN, NEA-BC, Vice President/Chief Nursing Officer Ambulatory Care, Advocate-Aurora Health & Chair, AMGA CNO Leadership Council <ul style="list-style-type: none">- Attendees are asked to briefly share no more than 5 minutes on their staffing ratios, efficiency, and centralization
9:30 a.m. – 10:30 a.m. Room: Explorers Boardroom	Monitoring and Reducing Errors Nancy Zismann, MSOL, BSN, RN, Chief Clinical Services Officer, Banner Medical Group
10:30 a.m. – 10:40 a.m.	Break
10:40 a.m. – 11:20 a.m. Room: Explorers Boardroom	MA Standards Workgroup Sharon Quinlan, MS, MBA, RN, NEA-BC, Vice President/Chief Nursing Officer Ambulatory Care, Advocate-Aurora Health & Chair, AMGA CNO Leadership Council
11:20 a.m. – 12:00 p.m. Room: Explorers Boardroom	Washington, D.C. Update Chet Speed, JD, LLM, Chief Policy Officer, AMGA
12:00 p.m. – 1:00 p.m. Room: South Seas ABE	Joint Leadership Council Networking Lunch
1:00 p.m. – 2:00 p.m. Room: Explorers Boardroom	Hot Topics During this session, attendees will be able to raise any topics they would like to discuss with the other Council members attending. Attendees will be surveyed ahead of time for starter topics.
2:00 p.m. – 2:10 p.m.	Break

<p>2:10 p.m. – 2:50 p.m. Room: Explorers Boardroom</p>	<p>ROI and Preparing a Business Case Jill Powelson, DrPH, MPH, MBA, RN, Senior Director, Collaborative for Performance Excellence, AMGA & Liaison, AMGA CNO Leadership Council</p>
<p>2:50 p.m. – 3:30 p.m. Room: Explorers Boardroom</p>	<p>Protocols Roundtable Moderated By: Sharon Quinlan, MS, MBA, RN, NEA-BC, Vice President/Chief Nursing Officer Ambulatory Care, Advocate-Aurora Health & Chair, AMGA CNO Leadership Council</p>
<p><i>3:30 p.m. – 3:40 p.m.</i></p>	<p><i>Break</i></p>
<p>3:40 p.m. – 4:40 p.m. Room: Explorers Boardroom</p>	<p>Workforce Engagement & Retention Elma Monaco, MSN, BSN, RN, Director of Nursing Services, The Portland Clinic</p>
<p>4:40 p.m. – 4:55 p.m. Room: Explorers Boardroom</p>	<p>Spring Meeting Discussion</p> <p>The link between employee engagement and staff retention is well connected. This presentation will focus on the initiatives and results led by a Portland, Oregon area physician-owned, multispecialty practice. Focus will be on noted trends, areas of focus, and results.</p>
<p>4:55 p.m. Room: Explorers Boardroom</p>	<p>Adjournment Sharon Quinlan, MS, MBA, RN, NEA-BC, Vice President/Chief Nursing Officer Ambulatory Care, Advocate-Aurora Health & Chair, AMGA CNO Leadership Council</p>
<p><i>5:00 p.m. – 7:00 p.m.</i> <i>Room: South Seas ABE</i></p>	<p><i>IQL Welcome Reception</i></p>

SAVE THE DATE: Next CNO Leadership Council Meeting – Wednesday, March 25, 2020 in San Diego, CA